

# **ORF** Terms of Use for the Eurovision Song Contest 2026

Event Venue: Wiener Stadthalle, Roland Rainer Platz 1, 1150 Vienna

Organizer: AUSTRIAN BROADCASTING CORPORATION, (ORF)

Hugo-Portisch-Gasse 1, 1136 Vienna, Austria

## **1. Preamble**

These Terms of Use apply in addition to the house and site rules for the 2026 Eurovision Song Contest, as approved by the event authorities, and apply to all visitors to the event grounds.

The event area comprises all halls, foyers, other ancillary rooms, as well as their outdoor areas (the entire grounds) of the Wiener Stadthalle, including Märzpark and Vogelweidplatz (hereinafter referred to as the ESC grounds).

These Terms of Use apply to any person entering the event area. These Terms of Use do not apply to emergency personnel and government officials. If different provisions apply to participating individuals (artists, employees, volunteers, etc.), these are governed by separate provisions.

## **2. Admission to and Stay at the Event Venue**

If persons are denied admission to the event venue or are removed from it due to violations of the officially approved site and house rules, they are not entitled to reimbursement of any costs.

Persons who violate these Terms of Use may also be expelled from the event grounds without prejudice to further legal action and without any entitlement to a refund.

## **3. Prohibited Items**

In addition to the venue and site regulations, it is prohibited to bring the following items onto the event grounds:

- Photo, video, and audio recording devices
- Food and beverages
- Flags, banners, and signs displaying advertising not approved by the organizer

Under certain circumstances, items that pose no safety risk may be confiscated for production-related reasons. This also applies to flags, banners, and signs.

## **4. Lockers**

The organizer offers visitors the opportunity to rent a locker for the duration of the respective event. A locker is used to store items, clothing, and bags. Visitors receive a personal code with which they

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can open and close the locker. Additional terms and conditions of a third-party provider apply to the use of the lockers, which the visitor accepts when renting the locker. (Link: <https://www.elockers.nl/wp-content/uploads/2025/08/Sjef.app-General-Terms-and-Conditions.pdf>)

1. The visitor always bears sole responsibility for the items stored in their locker. Liability for theft, loss, or damage is not assumed, except in cases of intent or gross negligence.
2. The organizer is entitled to refuse the acceptance of items at any time, as well as to open a locker and inspect its contents—even if the items are stored in locked bags, suitcases, or similar containers.
3. The organizer reserves the right to refuse or destroy items. By using the locker, the visitor waives all claims for damage.
4. The visitor must ensure that the total value of the stored items does not exceed 200.00 EUR. Liability beyond this amount is excluded in all cases.
5. Stored items must be collected during the time periods specified below, but no later than immediately after the respective event or after the rental period has expired.
6. Items will be returned to the person who can present or enter the corresponding key or PIN code. Visitors are obliged to store these access means carefully.
7. In case of loss or unusability of the key or PIN code, the deposit paid will be retained. Items will only be returned upon proof of rightful ownership and not before the end of the event.
8. If items are not collected within the agreed storage period, the organizer is entitled to store them at an increased rate. The resulting costs are to be borne by the visitor or the person claiming to be the rightful owner.
9. Uncollected items will be destroyed after a period of three months.

A fee of 3 EUR applies for a size M locker, and a fee of 5 EUR applies for a size L locker. Lockers may be used only for the duration of the tickets purchased by the visitor and are available for Afternoon Shows from 10:30 AM to 7:00 PM, and for Evening Shows from 5:00 PM to 2:00 AM.

Please note that increased security standards apply to this event, and therefore additional security and access controls may be conducted.

### **5. Photography and Audio/Video Recording**

Photography, as well as film, video, and audio recordings, are permitted only with the written consent of the organizer—bringing professional photography, video, and audio recording equipment onto the premises is strictly prohibited. For safety reasons, the use of any type of flash photography during the event is permitted only with the express consent of the organizer.

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By purchasing a ticket and thereby gaining access to the event grounds, the ticket holder grants the broadcasting TV/radio stations and photographers present the right to use and publish the recordings made of him or her without compensation and without any factual, temporal, or spatial restrictions, using any technical means. Furthermore, the ticket holder grants ORF / EBU the right to use these images for promotional purposes in connection with the Eurovision Song Contest free of charge.

## **6. Commercial Activities**

It is prohibited to engage in any sales activities or to distribute printed materials or goods of any kind, particularly for commercial purposes. Posting posters, distributing flyers, etc., is prohibited in front of the entrances, on the exterior walls, and inside the premises of the Wiener Stadthalle, as are rallies or demonstrations.

Exceptions apply exclusively to official partners of the organizer.

## **7. Liability**

The person responsible shall be liable for any property damage or personal injury resulting from a violation of the Terms of Use or the house and site regulations governing the event. In addition, each visitor is liable for any damage they cause, particularly to the premises, facilities, and works of art of the Wiener Stadthalle, in accordance with the provisions of civil law.

The organizer assumes no liability for accidents and/or other damages beyond the statutory provisions.

The organizer assumes no liability for lost property; this applies in particular to theft.

## **8. Final Provisions**

The Terms of Use may be modified by the Organizer at any time and without providing a reason. Each new version of these Terms of Use supersedes any previous version and thereby invalidates it.

These Terms of Use are posted at the entrances and exits of the venue.

Vienna, Februar 2026

### **The Organizer**

Austrian Broadcasting Corporation, Public Law Foundation  
Hugo-Portisch-Gasse 1, 1136 Vienna

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